NANDINI CHAUHAN
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SUMMARY

Product manager who turns manual, human-run operations into software and AI that people actually use. Builds agents and workflow automation into teams with no technical background, ships multi-tenant SaaS, and judges the work by adoption rather than launch. Earlier, two AI startups and a YC-backed MVP as product owner

EXPERIENCE

INFINITE CONSULTING CORP (*Regulated, Operations-Heavy B2B Services***)** New York, NY
Senior Manager, Product Management & Strategy Nov 2025 – Oct 2026

- Built and deployed 15+ AI agents and workflow automations across 4+ departments, deciding case by case where an agent acts on its own and where it hands back to a person; manual effort fell ~35% per team, unlocking $350K–$500K in annual labor capacity
- Shipped an agent that reads 200+ page RFPs, scores them for fit and makes the go/no-go call, with a human check before anything leaves the building; turnaround fell ~96%, from 3–4 days to about 3 hours
- Rebuilt an email-run scheduling tool into a multi-tenant SaaS platform with self-serve client dashboards, quick actions and in-app feedback, and made it ~65% faster to load; it now carries 7,500+ work hours across 50+ locations at 92% repeat clients
- Ran 20+ hands-on, use-case-led sessions across 5 departments so teams could build for themselves; 65% of the people in them were independently building and running 15+ AI tools and agents within 6 months
- Integrated the platform with the company ERP and 3 legacy systems, consolidating 4 datasets and closing 9 operational gaps so hours logged in the field flow straight through to client invoices
- Founded a cross-functional technology program and led the team behind it, setting the intake and prioritization that turned business pain points into a 12+ initiative roadmap; 2–3 measurable improvements shipped per delivery cycle and 8–12 hours saved per employee each month

SENTARI AI (*AI-powered voice journaling app***)** New York, NY
Product Manager Jul 2025 – Nov 2025

- Led the launch with a 10+ person cross-functional team of engineers, designers and marketers, reaching 1,200 users in two weeks and setting the experimentation cadence the team kept running afterwards
- Ran 25+ user interviews and usability tests alongside the usage data, then shipped the onboarding changes they pointed to; activation rose 20%, early retention 15% and journaling drop-off fell 10%

SAVELOVE AI (*AI-powered couple's therapist app***)** New York, NY
Co-Founder Apr 2024 – Nov 2024

- Co-founded the company and turned 30+ user interviews and teardowns of 10 competing apps into 5 priority customer needs and a 3-feature MVP roadmap for personalized AI relationship support
- Directed the chatbot's training roadmap and data strategy and built the financial model across 3 growth scenarios and 2 revenue streams; response quality rose 20% and training time fell 25%

VIRTUOUS VISION (*Technology Strategy Consulting Firm***)** Delhi, India
Consultant Jan 2021 – Aug 2023

- As product owner, took a YC-backed AI startup's MVP to 12,000 users in 12 weeks, refining the UX and mockups and managing the enterprise API integrations across design, operations and engineering
- Delivered 2 mobile apps end to end for an AI-enabled drone company, gathering requirements and aligning stakeholders across 5+ workshops; sales productivity rose 50%, vendor onboarding 70%, at 95% on-time delivery
- Rebuilt a digital banking platform for a financial services client with advanced analytics, personal-finance tools and cross-platform integrations; engagement rose 30%, churn fell 15% and the customer base grew 20%

EDUCATION

COLUMBIA BUSINESS SCHOOL New York, NY
MBA 2023 – 2025
Honors: GMAT - 750; Forte Fellow - 50% scholarship award

MANAV RACHNA UNIVERSITY Delhi, India
B. Tech, Computer Science Engineering 2017 – 2021
Honors: Top 5%ile rank in a cohort of 300+ students (3.9 GPA)

ADDITIONAL INFORMATION

AI: AI Agents, RAG, Context Engineering, MCP & Tool Use, Fine-Tuning, Evals, Human-in-the-Loop Design
Technical: SQL, API Integrations, Data Models, Multi-Tenant SaaS, Azure, AWS Bedrock, Claude & Codex
Product: Discovery, Roadmaps, PRDs, A/B Testing, Activation & Retention, Funnel Analysis, Product Analytics
Portfolio: www.nandinichauhan.com
Work Authorization: Approved H-1B, transferable; no lottery filing